

# IGNOU RC Gangtok

## (Nodal Regional Centre)

Programme: Certificate Programme in Consumer Protection (CCP)

Session: January 2024

Course	Lesson Details	Name of Academic Counsellor	Date	Indian Standard Time (Two hours duration)	Online Meeting platform	Google Meet Link
CPI -101	<b>Block-01:</b> Consumer: The Basics <b>Block-02:</b> Consumer Movement	Prof. S. S. Mahapatra	27-04-2024 (Saturday)	5.00 – 7.00pm (17:00 – 19:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>
CPI-101	<b>Block-03:</b> Consumer Movement <b>Block-04:</b> Consumer Protection Legislations and Redressal Mechanism under Consumer Protection Act ,1986	Prof. S. S. Mahapatra	28-04-2024 (Sunday)	5.00 – 7.00pm (17:00 – 19:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>
CPI-102	<b>Block-1:</b> Role of Media and State / Govt. in Consumer Protection <b>Block-2:</b> Role of Industry Bodies and VCOs	Prof. S. S. Mahapatra	04-05-2024 (Saturday)	5.00 – 7.00pm (17:00 – 19:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>
CPI-102	<b>Block-3:</b> Alternate Dispute Redressal Mechanism <b>Block-4:</b> Consumer Organisations	Prof. S. S. Mahapatra	05-05-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>
CPI-103	<b>Block-1:</b> Consumer Protection Legal Framework <b>Block-2:</b> Consumer Problems, Issues and Remedial Measures	Prof. S. S. Mahapatra	11-05-2024 (Saturday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>
CPI-103	<b>Block-3:</b> Consumer Laws governing Goods <b>Block-4:</b> Consumer Laws governing Services	Prof. S. S. Mahapatra	12-05-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>
CPIP-104	Project Work in Consumer Protection	Prof. S. S. Mahapatra	19-05-2024 (Sunday)	10.00 – 12.00 noon (10:00 – 12:00 hrs)	Google Meet	<a href="https://meet.google.com/trk-yvvz-yas">meet.google.com/trk-yvvz-yas</a>